

# “Whole Building” Performance Metrics for Commercial Buildings

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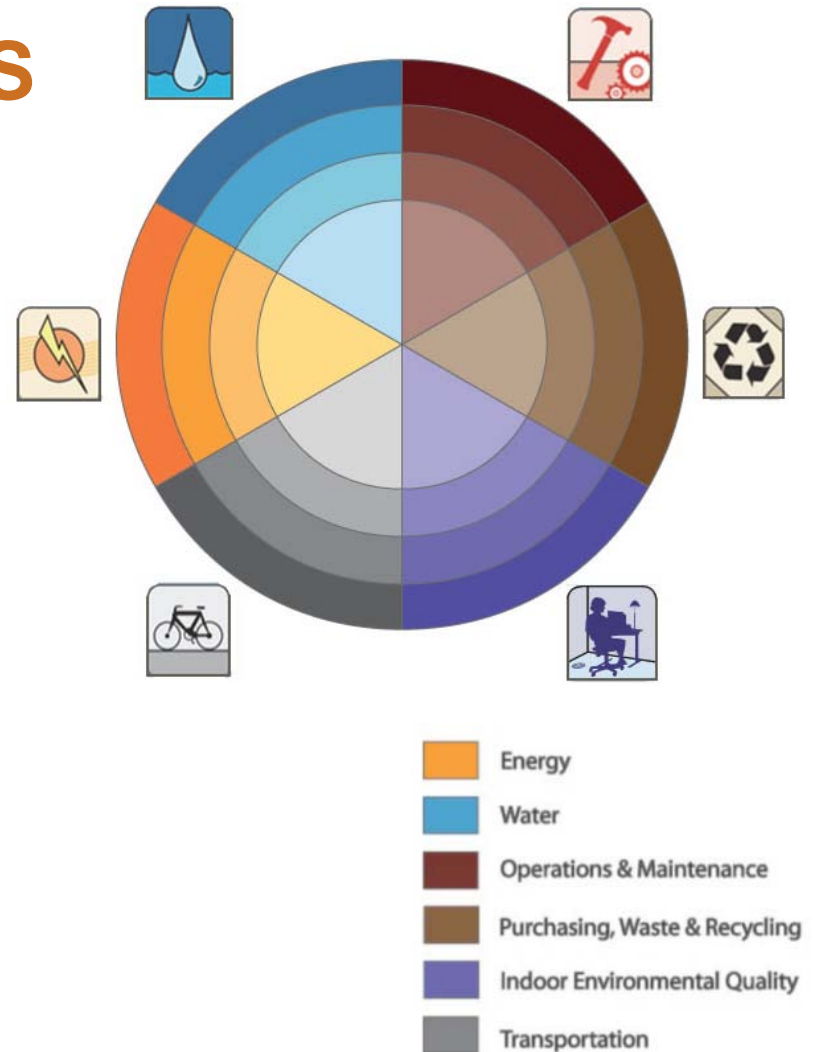


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# PERFORMANCE METRICS OVERVIEW

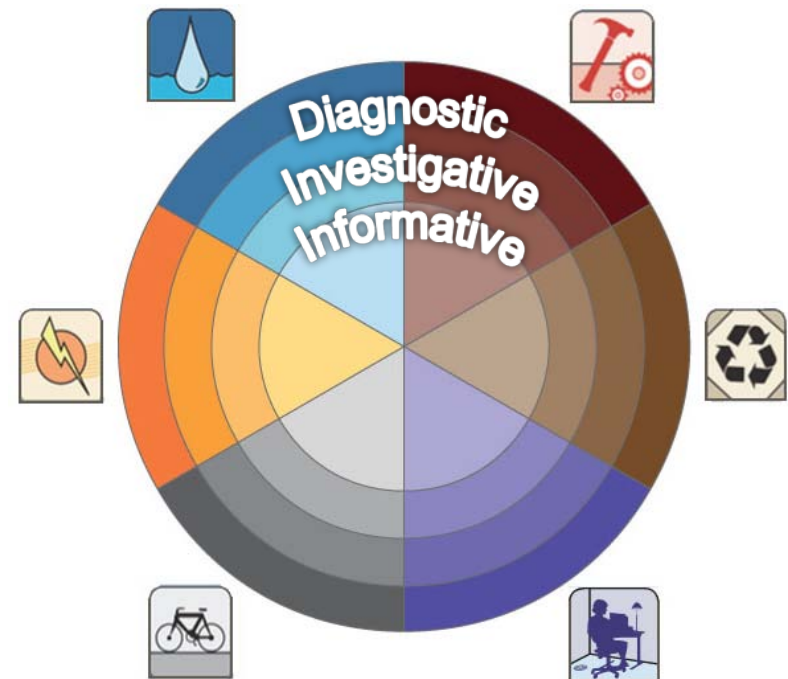
- ▶ **“Whole” Building performance metrics** measure the sustainability-related attributes across primary areas of **existing building** operations and costs: **energy**, **water**, **operations & maintenance**, **purchasing, waste & recycling**, **indoor environmental quality**, and **transportation**.



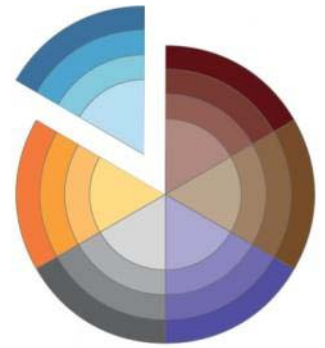
# PERFORMANCE METRICS OVERVIEW

## ► Levels of detail

- Informative
  - Identifying major strengths and weaknesses about the building
- Investigative
  - Examining aspects of a building to discover which building systems are impacting performance
- Diagnostic
  - Identifying specifically how a building system needs to change to improve performance



# EXAMPLE: WATER METRICS



Level 1

Total Building  
Water Use

Wastewater  
Production

Level 1

Total Building  
Water Use

Wastewater  
Production

Indoor Water

Outdoor Water

Process Water

Water Processing

Stormwater Sewer

Indoor Wastewater  
Production

Indoor Wastewater  
Production

Indoor  
Potable Water

Outdoor  
Potable Water

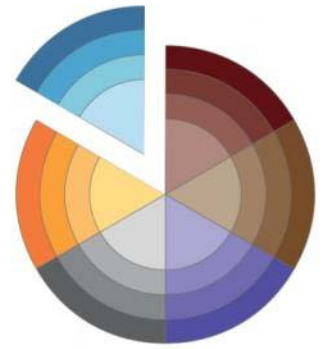
Non-Potable  
Water Collection

Indoor Non-  
Potable Water

Outdoor Non-  
Potable Water

On-site Collected  
Non-Potable Water  
Treatment

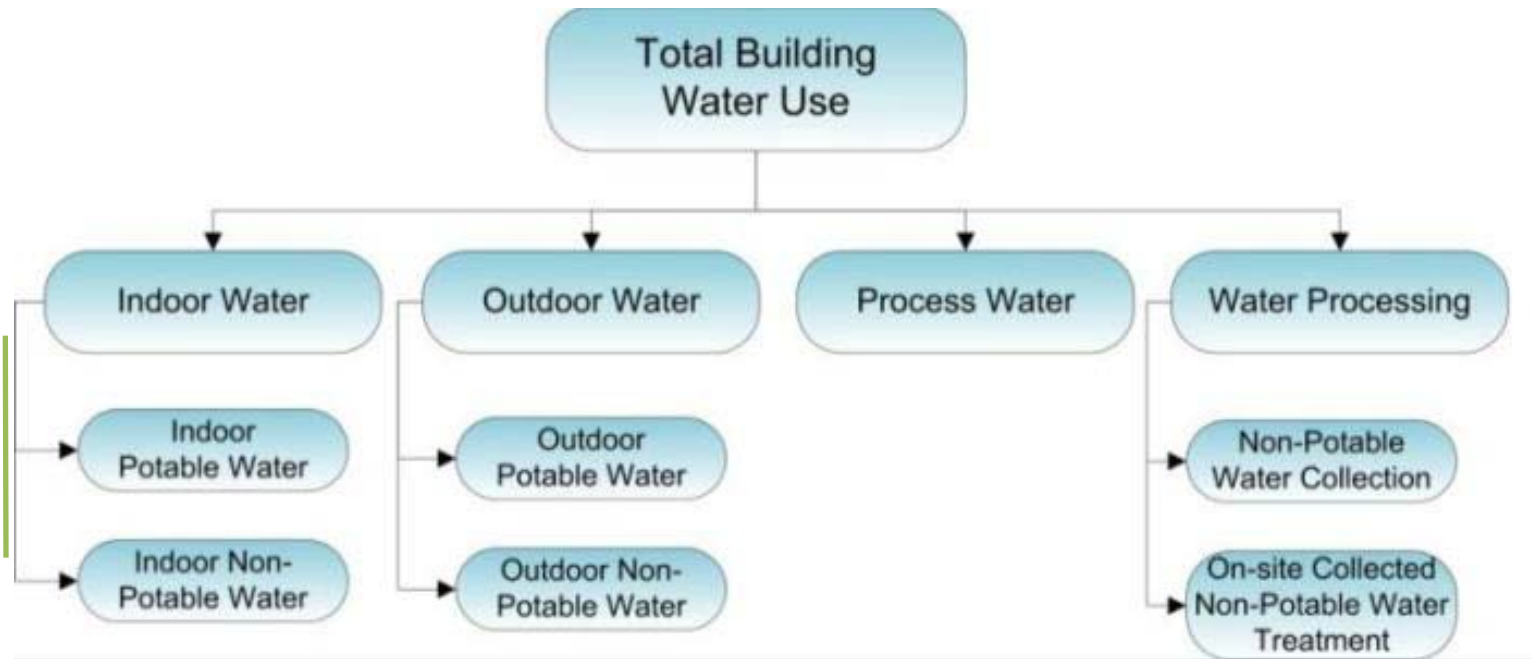
# EXAMPLE: WATER METRICS



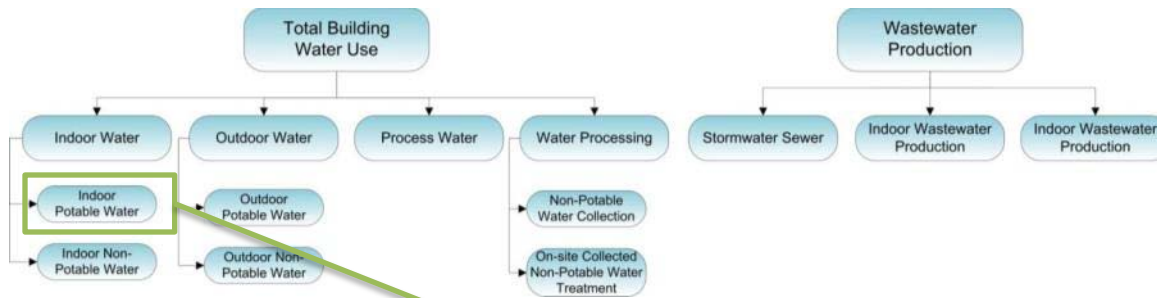
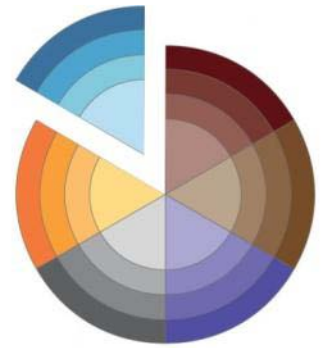
Level 1



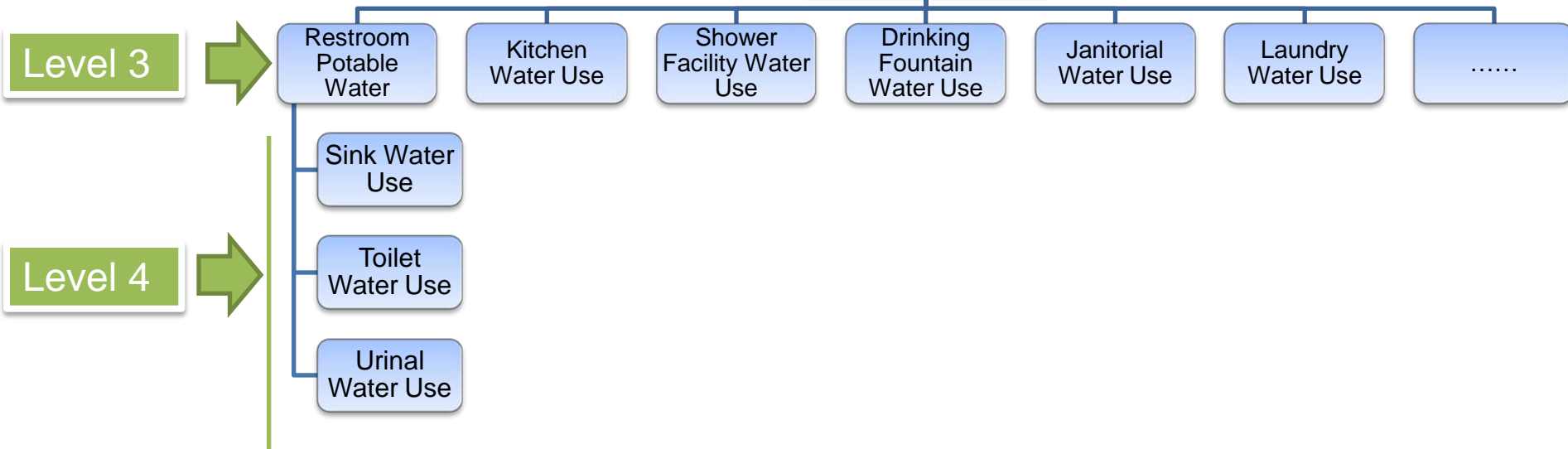
Level 2



# EXAMPLE: WATER METRICS



## Indoor Potable Water Use



# EXAMPLE: WATER METRICS

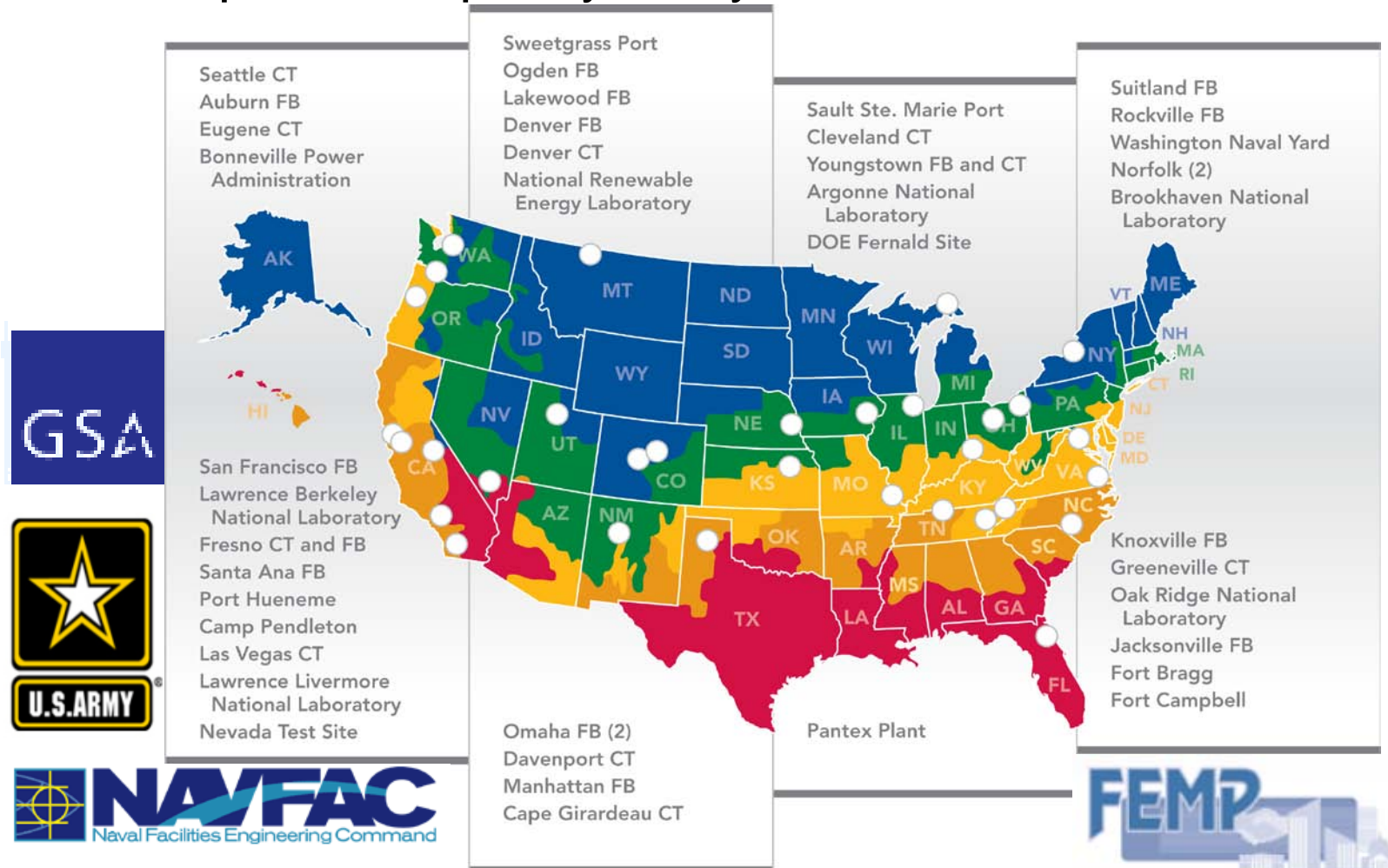


<i>Level 1</i>	<i>Level 2</i>	<i>Level 3</i>	<i>Level 4</i>	<i>Reporting Units (IP)</i>	<i>Reporting Units (SI)</i>	<i>Typical Data Source</i>
Total Building Water Use				gal/ft <sup>2</sup>	L/m <sup>2</sup> , m <sup>3</sup> /m <sup>2</sup>	Utility Bill
Total Building Water Cost				cost/ft <sup>2</sup>	cost/m <sup>2</sup>	Utility Bill
	Indoor Potable Water Use			gal/ft <sup>2</sup> , gal/occupant	L/m <sup>2</sup> , m <sup>3</sup> /m <sup>2</sup> , L/occupant, m <sup>3</sup> /occupant	Meter, Utility Bill
	Indoor Potable Water Cost			cost/ft <sup>2</sup> , cost/occupant	cost/m <sup>2</sup> , cost/occupant	Utility Bill, Calculation
		Restroom Potable Water Use		gal/ft <sup>2</sup> , gal/occupant	L/m <sup>2</sup> , m <sup>3</sup> /m <sup>2</sup> , L/occupant, m <sup>3</sup> /occupant	Meter
			Sink Water Use	gal/ft <sup>2</sup> , gal/occupant	L/m <sup>2</sup> , m <sup>3</sup> /m <sup>2</sup> , L/occupant, m <sup>3</sup> /occupant	Meter



# PERFORMANCE METRICS PUBLIC SECTOR

- ▶ Green portfolio compared to industry & internal standards
- ▶ Matched pairs analysis
- ▶ Pre- and post-occupancy analysis

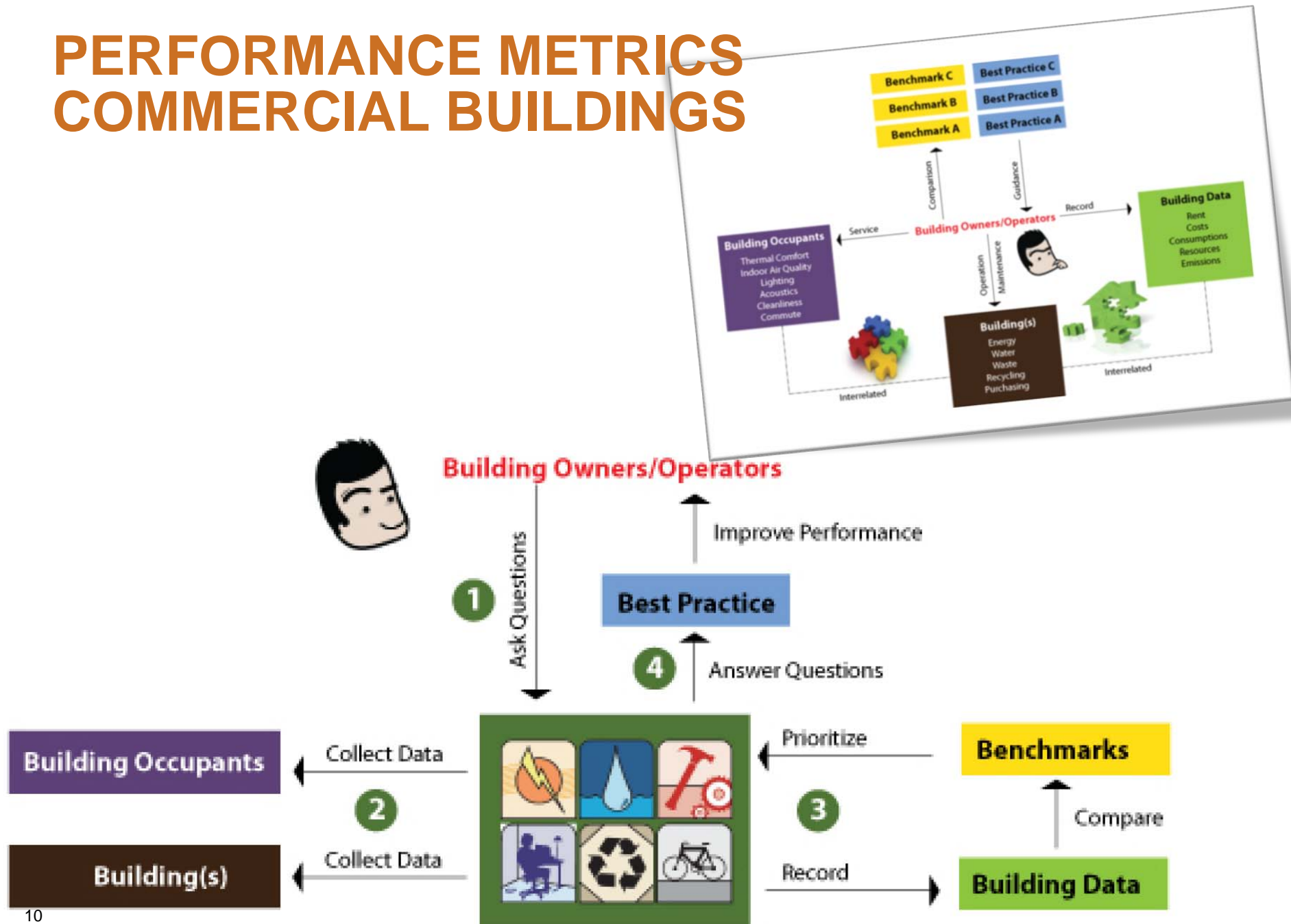




# PORTFOLIO ANALYSIS Example



# PERFORMANCE METRICS COMMERCIAL BUILDINGS

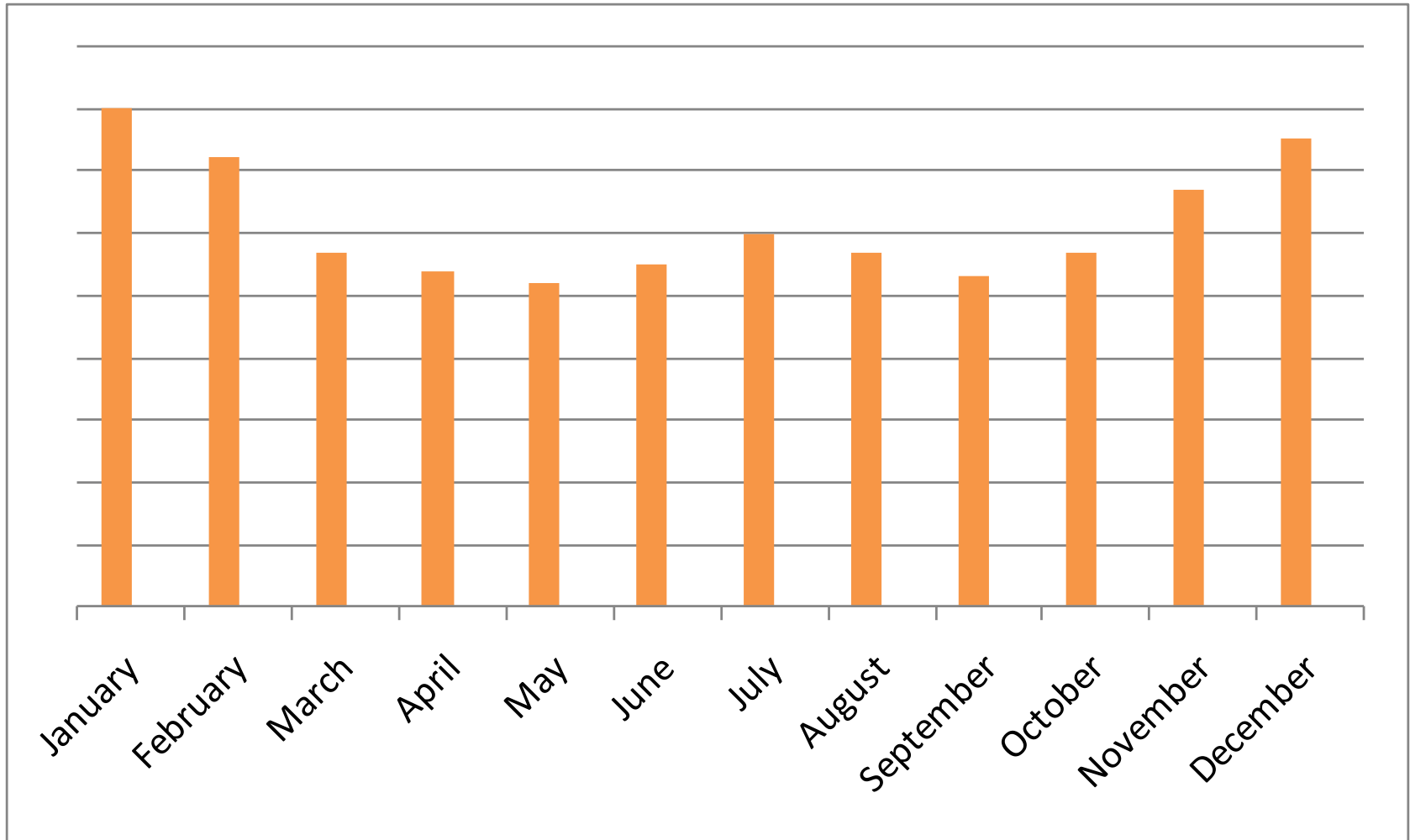


# ENERGY PERFORMANCE

## Example



*EUI = 70 & Energy Star Score = 82*

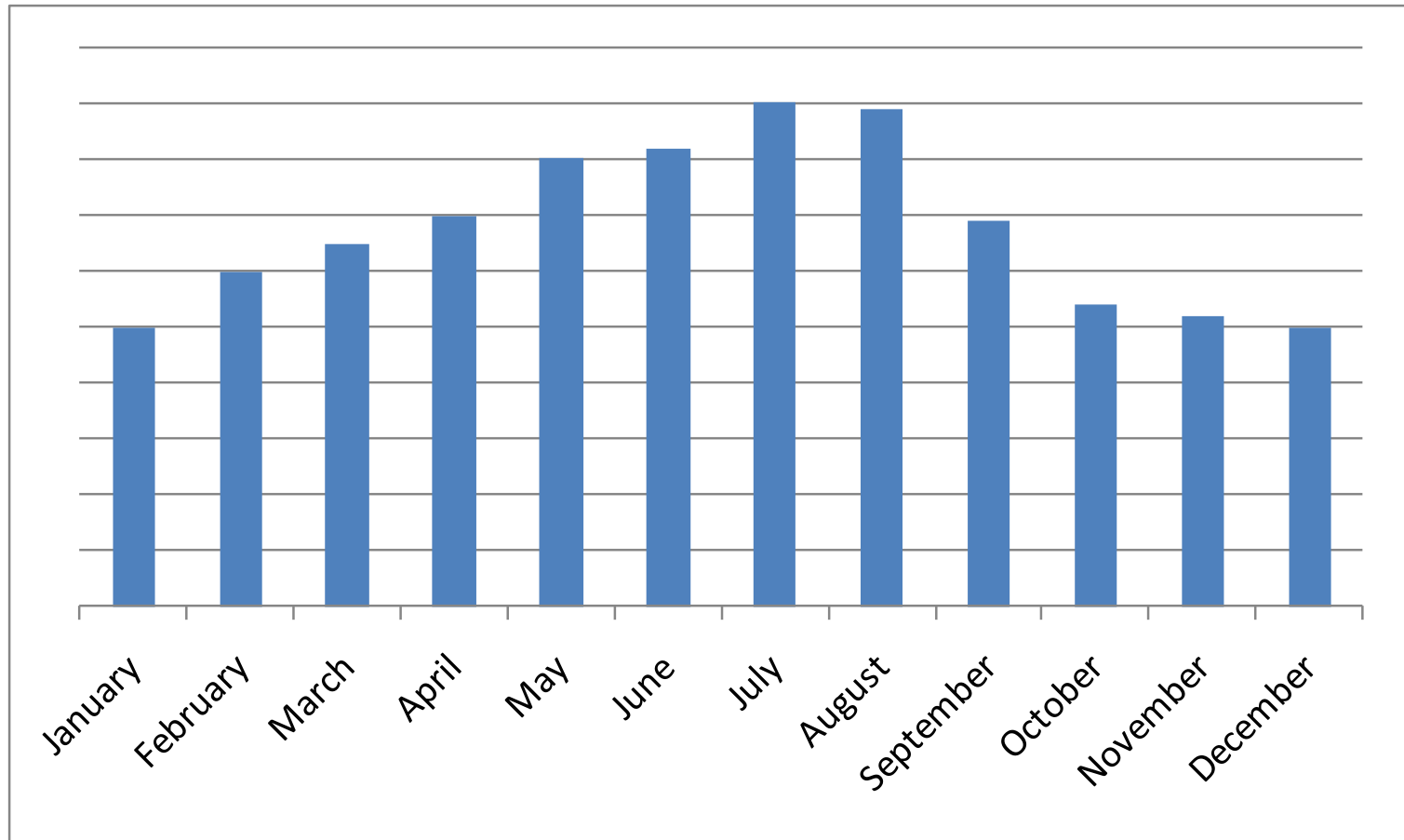


# WATER PERFORMANCE

## Example

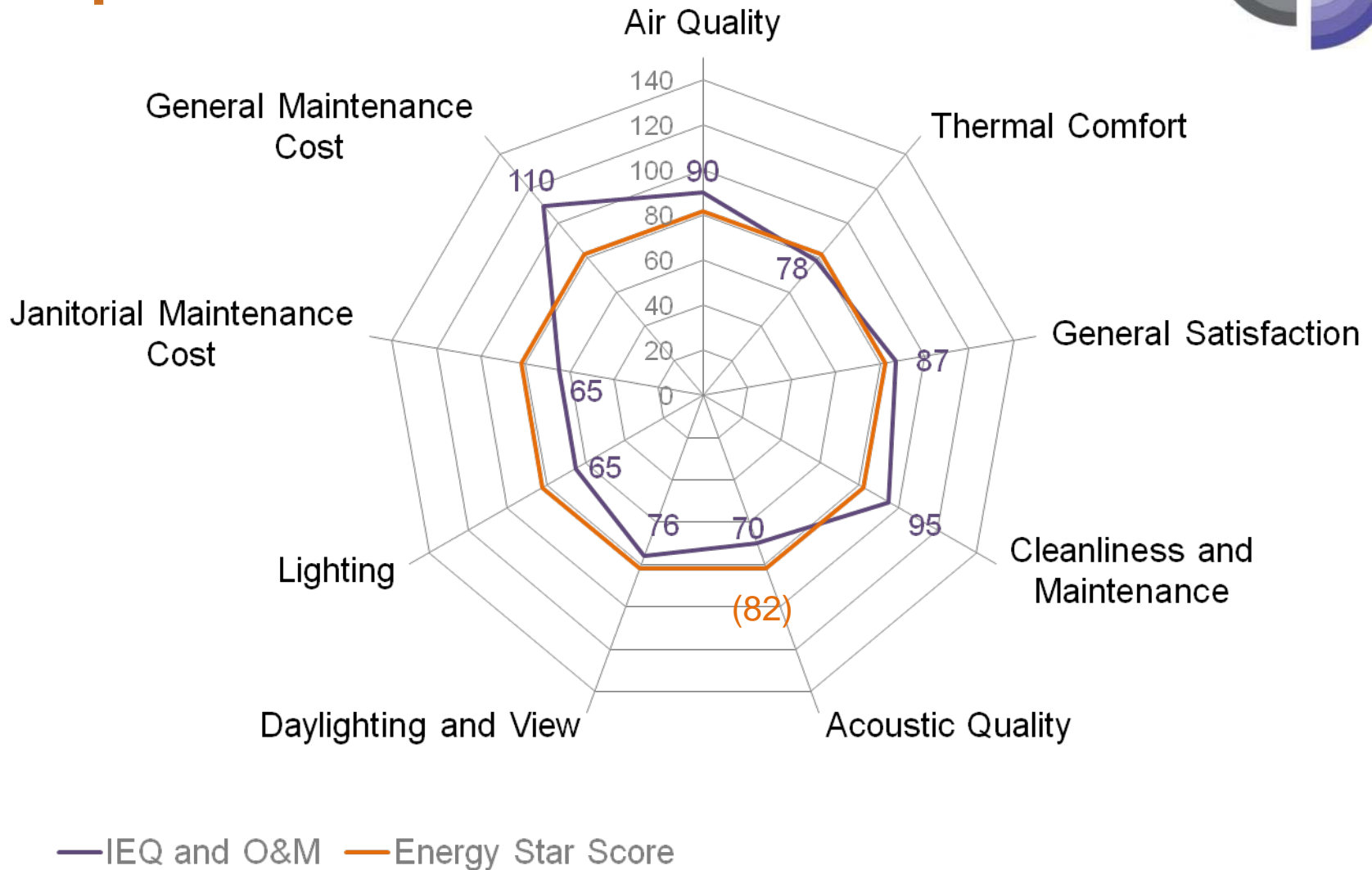


*Water use 50% below industry baseline*



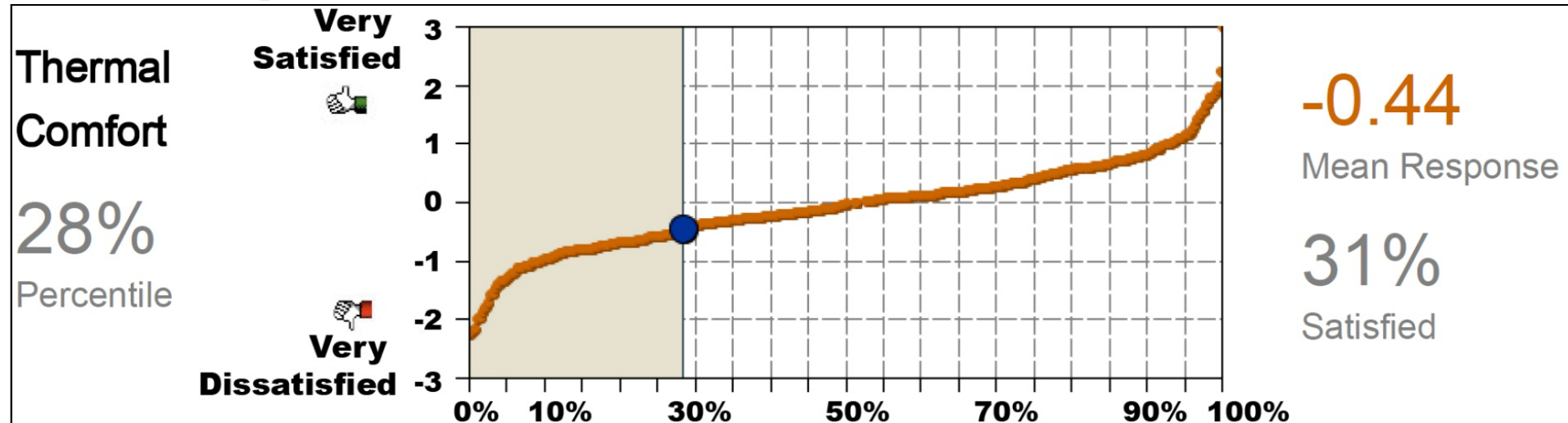
# MAINTENANCE, OCCUPANT SATISFACTION, and ENERGY METRICS

## Example

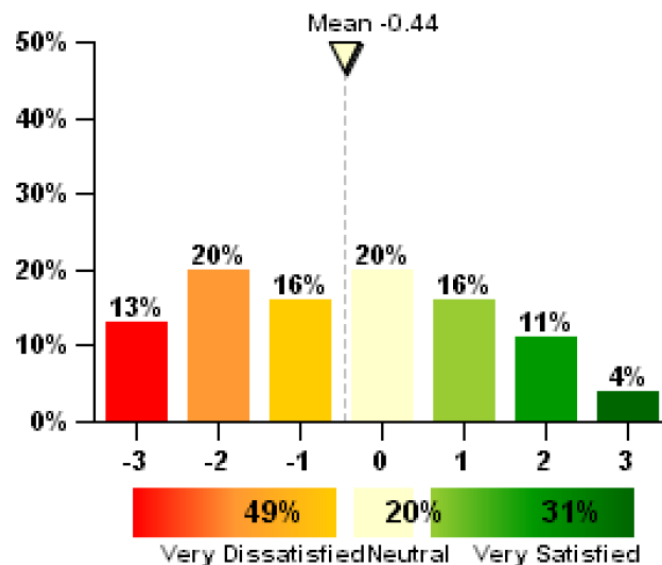


# OCCUPANT SATISFACTION METRIC

## Example



How satisfied are you with the temperature in your workspace?





# PILOT STUDY

## ▶ Pilot test goals

- Clarify metrics so that they meet the needs of the commercial building sector
- Identify metrics that are difficult to collect
- Identify metrics that commercial building owners are willing to share with the building industry

## ▶ Volunteer's responsibilities

- Collect building data
  - Building square footage, number of occupants, etc.
  - Utility bills
  - Employee survey re: the building & commute
- Share the performance observations with DOE
- Share lessons learned from data collection and analysis

## ▶ Technical assistance provided by PNNL and NREL

# USER'S GUIDE

## GUIDE TO MEASURING Building Performance

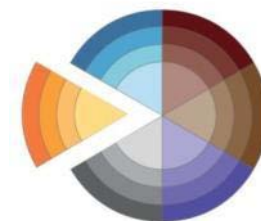


U.S. DEPARTMENT OF  
**ENERGY**  
Energy Efficiency &  
Renewable Energy  
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# HOW TO USE PERFORMANCE METRICS?



**Step 1: Start with your questions from HERE:**



**Step 2: Find the metrics that you need to measure**

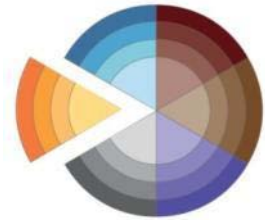


Energy costs tend to be the largest costs associated with a building. Energy metrics cover many facets in a building. Both energy and greenhouse gas (GHG) emissions offsets are included in the metrics. Start from the Questions column and locate the metrics that will help answer your questions.

Questions	No.	Metrics	Description	Data Collection	Reporting Units	Baseline Comparison
Is my building using more or less total energy than similar buildings?	E1	Total Building Energy Use	Total of all energy consumed at the building site	1. Collect and store monthly building utility data;  2. Calculate annual building utility use and cost and then convert data to kBtu, if the utility data is not in kBtu unit; (1kW=3.412 kBtu, 1 therm=100 kBtu)  3. Collection Building normalization factors, including gross floor area (or rentable floor area) and site area;  4. Calculate and record utility data using the corresponding reporting units.  (Refer to Master Spreadsheet for an example)	kBtu/ft <sup>2</sup> , total & itemized by fuel type	Energy Portfolio Manager
Can I reduce indoor energy use?	E2	Indoor Energy Use	Energy consumed for HVAC, indoor lighting, facade lighting, DHW, plug loads, people movers, and other building energy uses		kBtu/ft <sup>2</sup> , total & itemized by fuel type	
Can I reduce outdoor energy use?	E3	Outdoor Energy Use*	Energy consumed for parking lot lights, walkway lighting, detached sign lighting, snow melting, landscaping, and other outdoor uses		kBtu/ft <sup>2</sup> , total & itemized by fuel type	
Is my energy bill higher or lower than similar buildings?	E4	Total Building Energy Cost			cost/ft <sup>2</sup> , total & itemized by fuel type	Energy Portfolio Manager
Can I increase net rent income by reducing indoor and/or outdoor energy cost?	E5	Indoor Energy Cost			cost/site area	
	E6	Outdoor Energy Cost*			cost/site area	
Can costs be reduced if the peak demand is at a different time?	E7	Building Peak Demand*	Amount of power consumption necessary to supply electricity to a facility at the maximum use, usually measured over a specific short period of time.		kW, kW/ft <sup>2</sup>	
	E8	Building Peak Demand Cost*			cost/ft <sup>2</sup>	
Is purchasing energy credits a proper way to improve my building performance?	E9	Owner Generated Energy Production*	Total of all energy produced at the building and either used at the building or sold for use elsewhere		kWh/site area	
	E10	Purchased Offsets and Cost*	Financial instrument used to reduce greenhouse gas emissions		MTCO <sub>2</sub> e/site area cost/site area	
	E11	Energy Offsets and Cost*	Credits issued to offset the environmental costs of energy needs by funding renewable energy sources elsewhere on the grid		MTCO <sub>2</sub> e/site area cost/site area	
Will purchasing GHG credits a proper way to improve my building performance?	E12	GHG Offsets and Cost*	Credits issued to offset the environmental costs of emissions by funding activities that offset emissions, such as reforestation and land fill		MTCO <sub>2</sub> e/site area cost/site area	



# HOW TO USE PERFORMANCE METRICS?



Sample Data Collection Master Spreadsheet: Energy Metrics

Energy Metrics		Fuel Type	Collecting Units	Year 1												Annual Total	Year 2		Annual Total	Data Analysis			Year 1
				Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec		Jan ...	Dec		Converting Factor	Normalization Factor	Reporting Units	Value for comparing analysis
Total Building Energy Use	Electricity	kWh	22,000	23,000	15,000	9,000	18,500	23,000	33,000	35,500	19,000	12,500	18,500	25,000	254,000			1 kWh =3.412 kBtu	10,000  (GSF or RSF)	kBtu/ft²	132		
	Natural Gas	Therm	500	800	300	80	0	0	0	0	0	150	350	480	2,660								
	Fuel (by type)	gallon	50	60	60	100	126	253	264	237	186	86	44	68	1,534								
Indoor Energy Use	Electricity	kWh	17,600	18,400	12,000	7,200	14,800	18,400	26,400	28,400	15,200	10,000	14,800	20,000	203,200			1 Therm =100 kBtu	100,000  (Site Area)	kBtu/ft²	96		
	Natural Gas	Therm	500	800	300	80	0	0	0	0	0	150	350	480	2,660								
Outdoor Energy Use*	Electricity	kWh	4,400	4,600	3,000	1,800	3,700	4,600	6,600	7,100	3,800	2,500	3,700	5,000	50,800					kWh/site area	4		
	Fuel (by type)	gallon	50	60	60	100	126	253	264	237	186	86	44	68	1,534								
Total Building Energy Cost	Electricity	\$	\$1,760	\$1,840	\$1,200	\$720	\$1,480	\$1,840	\$2,640	\$2,840	\$1,520	\$1,000	\$1,480	\$2,000	\$20,320			1 gallon diesel = 138.69 kBtu		cost/ft²	\$2.77		
	Natural Gas	\$	\$525	\$840	\$315	\$84	\$0	\$0	\$0	\$0	\$0	\$158	\$368	\$504	\$2,793								
	Fuel (by type)	\$	\$150	\$180	\$180	\$300	\$378	\$759	\$792	\$711	\$558	\$258	\$132	\$204	\$4,602								
Indoor Energy Cost	Electricity	\$	\$1,408	\$1,472	\$960	\$576	\$1,184	\$1,472	\$2,112	\$2,272	\$1,216	\$800	\$1,184	\$1,600	\$16,256			1 gallon diesel = 138.69 kBtu		cost/ft²	\$1.90		
	Natural Gas	\$	\$525	\$840	\$315	\$84	\$0	\$0	\$0	\$0	\$0	\$158	\$368	\$504	\$2,793								
Outdoor Energy Cost*	Electricity	\$	\$352	\$368	\$240	\$144	\$296	\$368	\$528	\$568	\$304	\$200	\$296	\$400	\$4,064					cost/site area	\$0.09		
	Fule (by ype)	\$	\$150	\$180	\$180	\$300	\$378	\$759	\$792	\$711	\$558	\$258	\$132	\$204	\$4,602								
Building Peak Demand*	Electricity	kW	0	0	0	0	10	12	22	12	5	0	0	0	61					kW/ft²	0.01		
Peak Demand Cost*		\$	\$0	\$0	\$0	\$0	\$200	\$240	\$440	\$240	\$100	\$0	\$0	\$0	\$1,220								
Owner Generated Energy Production*	Electricity	kWh	8,000	8000	8000	8000	8000	8000	8000	8000	8000	8000	8000	8000	96,000								
Purchased Offsets and Cost*			\$9,600	\$9,600	\$9,600	\$9,600	\$9,600	\$9,600	\$9,600	\$9,600	\$9,600	\$9,600	\$9,600	\$9,600	\$115,200					kWh/site area	0.96		
	CO₂ equivalent	Metric ton	200	0	0	350	0	0	180	0	0	400	0	0	1,130							MTCO₂e/site	\$0.01
		\$	\$1,000	\$0	\$0	\$1,750	\$0	\$0	\$900	\$0	\$0	\$2,000	\$0	\$0	\$5,650								
Energy Offsets and Cost*	CO₂ equivalent	Metric ton	0	0	0	200	0	0	0	0	0	200	0	0	400					MTCO₂e/site	0.00		
		\$	\$0	\$0	\$0	\$800	\$0	\$0	\$0	\$0	\$0	\$800	\$0	\$0	\$1,600							cost/site area	\$0.02
GHG Offsets and Cost*	CO₂ equivalent	Metric ton	200	0	0	150	0	0	180	0	0	200	0	0	730					MTCO₂e/site	0.01		
		\$	\$1,000	\$0	\$0	\$950	\$0	\$0	\$900	\$0	\$0	\$1,200	\$0	\$0	\$4,050							cost/site area	\$0.04

1. Collect and store monthly building utility data over multiple years if applicable.

2. Calculate annual building utility use and cost and convert energy use to kBtu.

3. Collect corresponding normalization factors.

4. Calculate in the reporting units and prepare data for comparison.

# “Whole Building” Performance Metrics

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