

## Preparing for Compliance with BERDO Workshop & Discussion

**8:30 am** Opening remarks

8:35 am BERDO Requirements — Carl Spector

**8:45 am** EPA Portfolio Manager — Cynthia Veit

**9:00 am** Data Services & Utilities — Ezra McCarthy

9:10 am Data Services & Utilities — James Cater

**9:10 am** Submitting Report — Nikhil Nadkarni

9:40 am CRE Compliance — Al Scaramelli

**9:45** am Q & A

#### **Presentation Panel**

#### **Carl Spector**

Director of Climate & Environmental Planning, City of Boston

#### **Cynthia Veit**

Environmental Scientist, Energy and Climate Unit, EPA Region 1

#### **James Cater**

Renew Boston Utility Program Liaison, NSTAR

#### **Ezra McCarthy**

Lead Analyst, C&I Program Strategy, National Grid

#### Nikhil Nadkarni

Climate and Buildings Program Manager, City of Boston

#### Al Scaramelli

Managing Director, Beacon Capital Partners LLC

#### **Building Energy Reporting and Disclosure Ordinance**

- Ordinance enacted May 2013
- Owners of large buildings required to annually report their energy and water use and greenhouse gas emissions
- Annual reporting deadline of May 15

2013	City of Boston buildings
2014	Nonresidential buildings over 50,000 square feet
2015	Residential buildings over 50,000 square feet or 50 units
2016	Nonresidential buildings over 35,000 square feet
2017	Residential buildings over 35,000 square feet or 35 units

 Buildings required to conduct assessment or action every five years, with exemptions for highly efficient buildings and buildings making significant progress



#### Resources

### Step-by-step guide and report submission link: boston.gov/eeos/reporting

Email questions to energyreporting@boston.gov





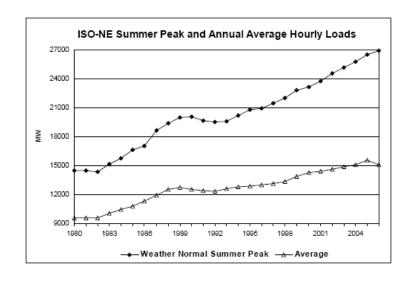
# ENERGY STAR® Portfolio Manager

Cynthia Veit US Environmental Protection Agency Region 1 (New England)

# Energy and Climate Change in New England



- Energy production and use is the largest source of air pollution and greenhouse gas emissions in New England (and the nation)
- Electricity rates 40% higher than national average
- Demand for energy is increasing
- Strong need to slow increase in demand for energy and to provide cleaner sources of power
  - Energy Efficiency
  - Renewable Power



# Do You Know How Well Your Facilities Perform?



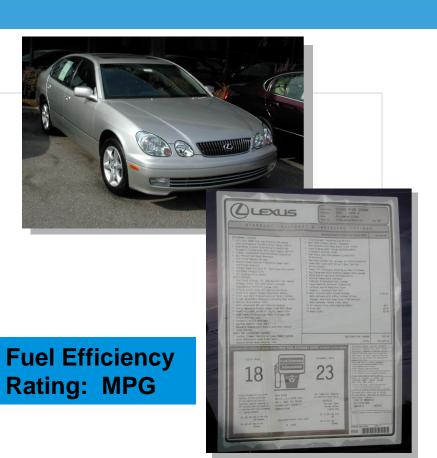
You can't manage what you don't measure

 Until recently, a standardized, comparable metric of whole building energy performance did not exist

EPA's Energy Performance Rating
 System was developed to meet this need

#### Performance Rating Systems





Is 10 MPG high or low for an automobile?

Common knowledge.

Is 80 kBtu/sf/yr high or low for a building?

Even many building experts don't know.

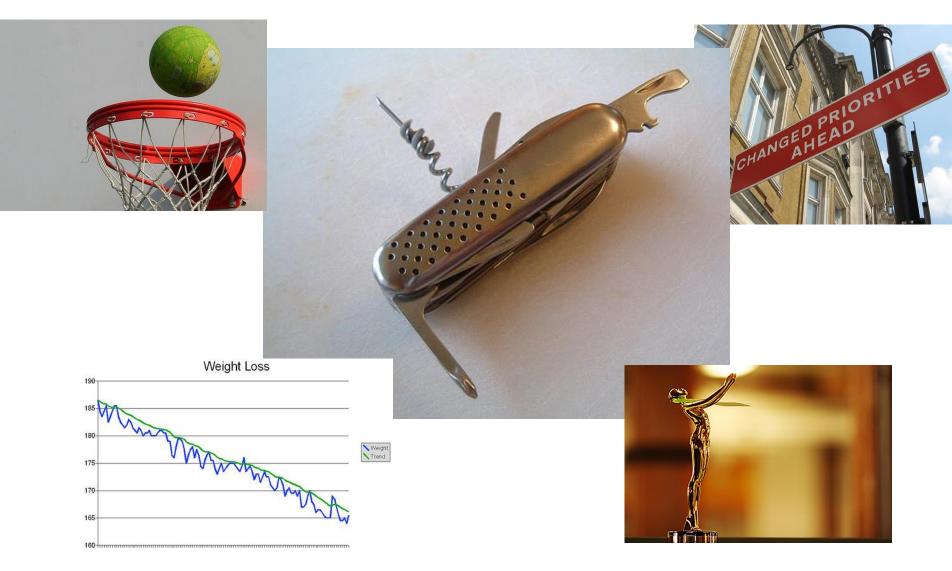
EPA Energy Performance Rating





### What is Portfolio Manager?





### CBEC Survey



Building Type	Average Energy Use Intensity (kBtu/sq ft/yr)
Office (General)	214.8
Office (Bank Branch)	173
Office (Financial Center)	229.7
Office (Courthouse)	205
K-12 School	112.5
Residence Hall	155.2
Refrigerated Warehouse	56.8
Unrefrigerated Warehouse	25.9
Medical Office	177
Supermarket	339
Hospital	441.4
Upper Upscale Hotel	186.5
Upscale Hotel	183.2
Midscale w/food and bev.	192.9
Midscale w/o food and bev.	162.7
Economy/Budget	112.9

#### ALL buildings can be benchmarked



#### Benchmarking through Portfolio Manager enables you to:

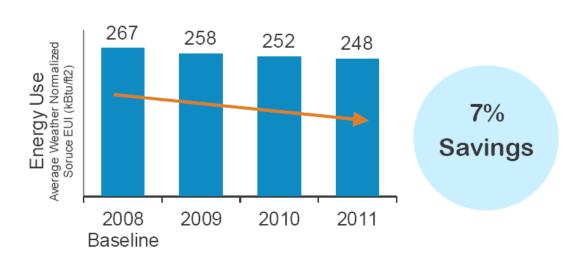
- Compare one building against a national sample of similar buildings
- Compare all of your buildings of a similar type to each other
- Set priorities and targets for the use of limited staff time and/or investment capital
- Track performance over time and gain recognition

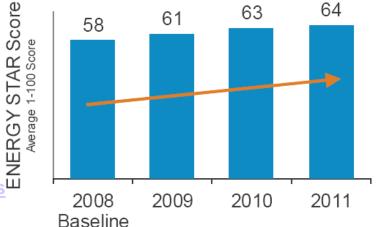
#### Value of Benchmarking



#### **Energy Savings in Portfolio Manager**

Consistent benchmarking in buildings results in energy savings and improved performance





6 point increase

Source:

www.energystar.gov/datatrends

# ENERGY STAR Score – Eligible Building Types





Hotels



**Wastewater Treatment** 



**Office Buildings** 



Courthouse



**Schools** 



**Medical Offices** 



**Hospitals** 



**Dormitories** 



**Grocery Stores** 



Retail



**Warehouses** 

# ENERGY STAR Score – Eligible Building Types



- Bank branch
- Financial office
- K-12 school
- Supermarket/grocery store
- Wholesale club/supercenter
- Hospital (general medical and surgical)
- Medical office
- Senior care community
- Hotel
- Residence hall/dormitory
- Office
- Courthouse
- Wastewater treatment plant
- Worship facility
- Retail store
- Data Center
- Distribution center
- Non-refrigerated warehouse
- Refrigerated warehouse

50 = median energy performance

75+ = top energy performer

#### Determining a Course of Action



Establish an energy performance baseline for all facilities in the company's portfolio, then set performance goals and create an action plan. The guide below can help determine the

appropriate next steps. Regular energy performance assessments, as part of a strategic energy management plan.

enables the company to monitor the improvement of its facilities.

Facilities in this range offer the greatest

opportunity for financial and environmental

improvement. Investing in new equipment

and enhancing operational practices may

have the greatest impact on your bottom

INVEST

line.

#### **ADJUST**

Facilities in this range

may reap significant savings from concentration on simple, low-cost measures, such as improved operations and maintenance practices. Equipment upgrades could yield additional savings.

These top performing facilities offer examples of best practices as well as opportunities to gain recognition.

MAINTAIN

Continue to improve and maintain superior performance by focusing on operations and maintenance.

75

100

**Energy Performance Rating** 

50

#### Mixed-use Buildings



You can always benchmark, track trends, get the EUI.

To get a score:

More than 50% of your gross floor area (minus parking lots/garages) must be defined as one of the eligible property types. (See list)

The remainder of your building may house other property types, and you can still get an ENERGY STAR score, subject to a few restrictions:

- 1. Your parking garage can't be bigger than your building. (The total floor area of all enclosed and unenclosed parking structures can't exceed the total gross floor area of the building.)
- 2. You can't have more than 25 percent of your floor space be ineligible to receive a score, based on the eligibility list.

#### Information needed to get started



#### **FUEL**

Gather monthly energy bills (one year/13 months), including:

- Electricity
- Natural gas
- Steam
- Propane
- Liquid propane
- Fuel oil (No. 2),
- Diesel oil (No.2)
- Chilled water
- Wood
- Coal
- Renewables

#### Other Data Needed



#### **Mandatory Data Needs**

- Zip code of <u>building</u> (to normalize data for weather)
- Gross square footage of facility (includes secondary spaces)
- 1 year of energy data (all fuel types)
- 1 year of water data if you are tracking that

#### **Helpful Data**

(defaults may be used in lieu of this info to generate a rating)

- Number of occupants
- Number of PCs
- Weekly operating hours
- Others (depending on space type)

#### How to navigate the new PM...



- Add a property (enter details about it)
- Add building space types
- Enter energy and water consumption data (meter data)
- Generate reports standard templates or create your own

www.energystar.gov/benchmark

#### Navigate the New Portfolio Manager



#### Five portfolio level tabs



#### Five property tabs

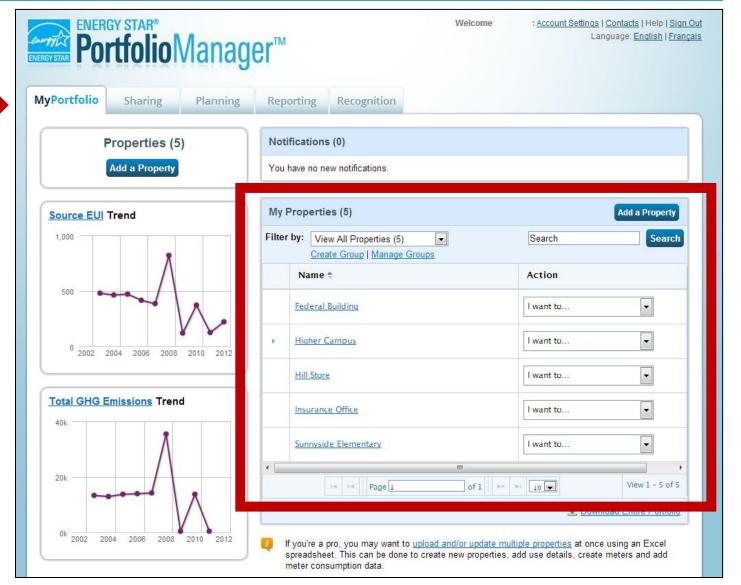


Intuitive navigation – multiple ways to get to the same place

#### Your portfolio of buildings



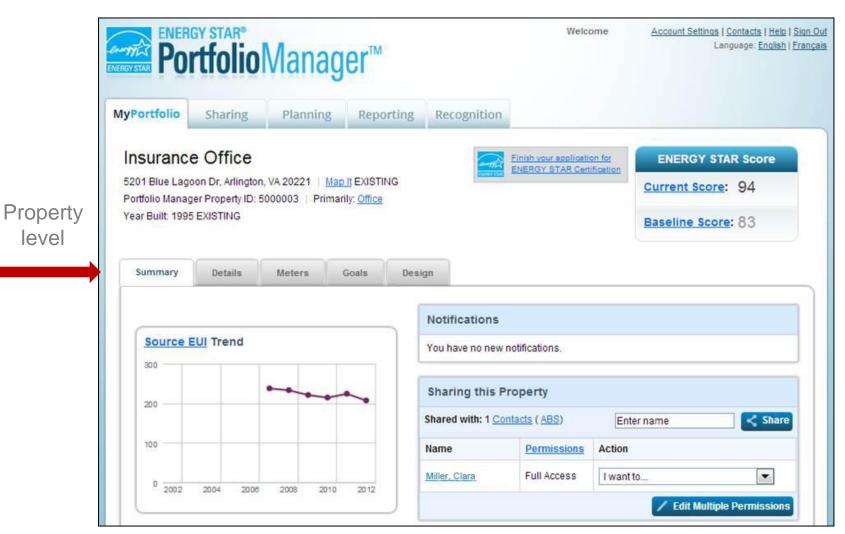
Portfolio level



#### Individual properties

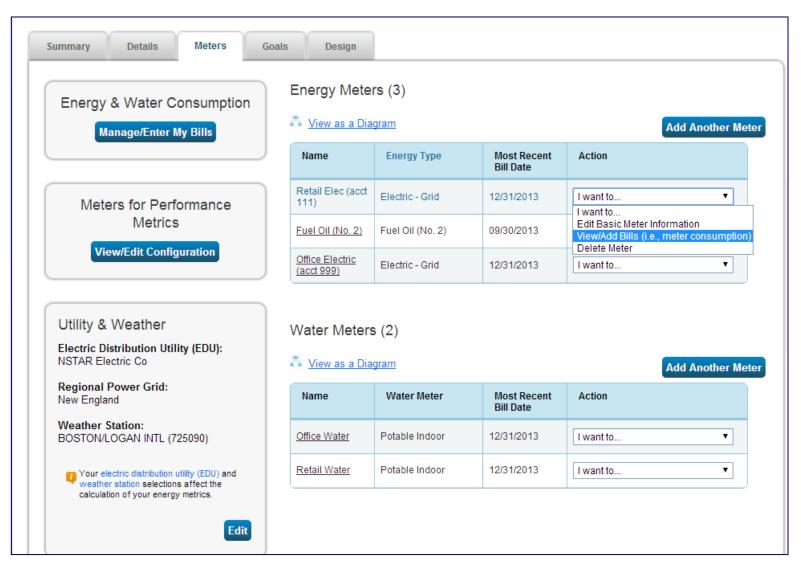
level





#### Meter information





#### Data entry



#### Manage Bills (Meter Entries) for Mixed Use Bldg

You may select one of your meters to get started. Or, if you are coming here from your meter list, a meter may already be selected.

Tell us which meter you would like to enter or manage bill information for:

Retail Elec (acct 111) ▼

Select Meter

These are your already created meters. Do you need to Add another meter

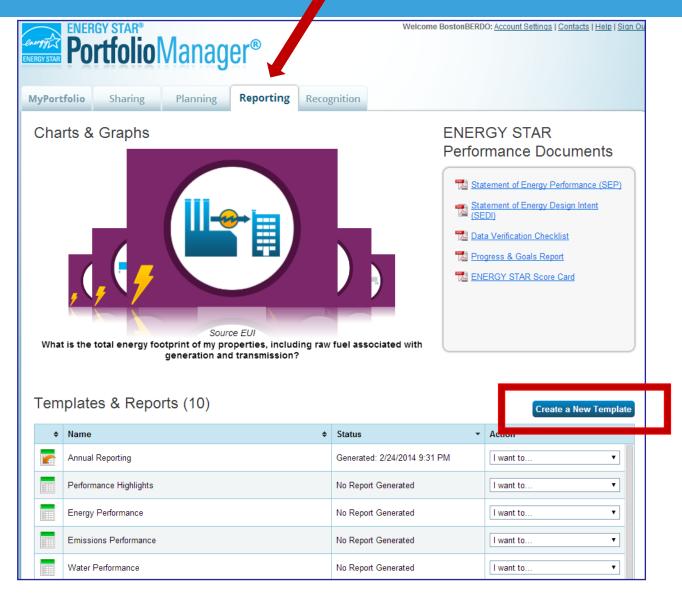
Display Year(s):

2013 ×

Start Date	End Date	Usage kWh (thousand Watt-hours)	Cost (\$)	Estimation	Green Power	Last Updated
1/1/2013	1/31/2013	50	50			2/19/2014 Boston BERDO
2/1/2013	2/28/2013	50	50			2/19/2014 Boston BERDO
3/1/2013	3/31/2013	50	50	0		2/19/2014 Boston BERDO
4/1/2013	4/30/2013	50	50	0		2/19/2014 Boston BERDO
5/1/2013	5/31/2013	50	50			2/19/2014 Boston BERDO
6/1/2013	6/30/2013	50	50			2/19/2014 Boston BERDO
7/1/2013	7/31/2013	50	50			2/19/2014 Boston BERDO
8/1/2013	8/31/2013	50	50			2/19/2014 Boston BERDO
9/1/2013	9/30/2013	50	50			2/19/2014 Boston BERDO

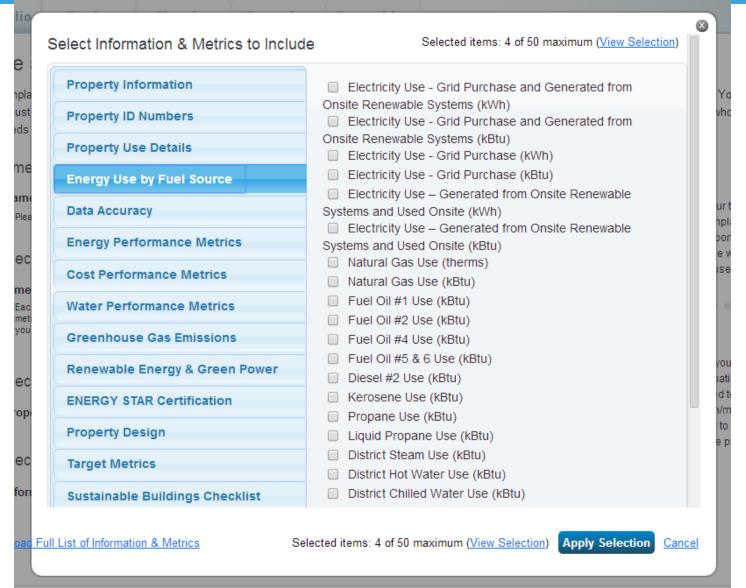
#### Reports





#### Creating your own reporting template





#### **Entering Data**



- 3 ways to enter data for your property or portfolio:
  - Enter data manually
  - 2. Upload data using spreadsheet templates
  - Work with 3<sup>rd</sup> party providers that exchange data directly with Portfolio Manager via web services

#### Savings



- Massachusetts High School:
- 2 years old, scored an "8"

- Energy Audit showed: Energy Management System was improperly set, heat & lights on when no one was in the building.
- Annual savings: \$40-\$60K/yr

#### Boston ENERGY STAR Partners



Name	<b>Business Sectors</b>	Name	<b>Business Sectors</b>
A Better City	Associations	Harvard University / School of Public Health	Higher Education
Environmental Business Council of NE	Associations	Suffolk University	Higher Education
Beacon Capital Partners, LLC*	Commercial Real Estate	Hoyts Cinemas Corporation	Hospitality & Entertainment
Boston Properties Limited Partnership	Commercial Real Estate	Marriott Custom House	Hospitality & Entertainment
Davis Marcus Management, Inc.	Commercial Real Estate	Saunders Hotel Group*	Hospitality & Entertainment
Portwalk Residential LLC	Commercial Real Estate	The Colonnade Hotel	Hospitality & Entertainment
Spaulding and Slye Company Boston	Commercial Real Estate	Houghton Mifflin Company	Industrial
Winthrop Management, LP.	Commercial Real Estate	Teradyne, Inc.	Industrial
Boston Light and Sound, Inc.	Corporate Real Estate	Boston Public Schools	K-12 Education
John Hancock Financial Services	Corporate Real Estate	City of Boston, Massachusetts	Local Government
Beth Israel Deaconess Medical Center	Healthcare/Sr. Care	Commonwealth of Massachusetts	State Government
Partners HealthCare	Healthcare/Sr. Care	Massachusetts Port Authority	State Government

#### **Assistance**



buildings@energystar.gov

Portfolio Manager 101 and 201 webinars and guides

http://www.energystar.gov/buildings/training

**FAQs** 

http://portfoliomanager.supportportal.com

#### Contact



Cynthia Veit

U.S. EPA - Region 1

617-918-1666

veit.cynthia@epa.gov

www.energystar.gov/benchmark



### **Boston BERDO Support – Requesting Usage** from National Grid

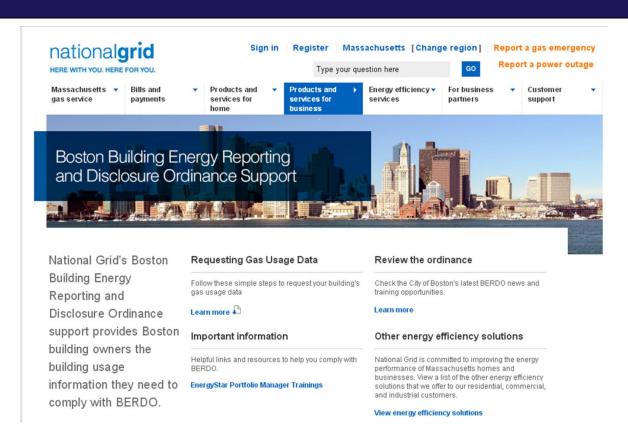


April 3, 2014

#### **BERDO Support Webpage**

#### nationalgrid

HERE WITH YOU, HERE FOR YOU.



http://www2.nationalgridus.com/psbusiness/berdosupport.jsp

#### **BERDO Usage Request Options**



- 1. Email: BERDOSupport@nationalgrid.com
  - In subject line put <u>BERDO Usage Request</u>
  - In the email, please be sure to include:
    - Your Name & Building Owner Name
    - The Service Address and 10 digit National Grid Account Number of each account being requested
    - Number of Tenants
    - A signed copy of Tenant Authorization Form(if required)
    - A signed copy of the Property Owner Verification From
    - Contact Telephone Number
    - File Format requested (.xls or .csv)
    - Email address you would like the file sent
- 2. Call National Grid's Customer Assistance at: **1-800-732-3400** 
  - Please let the Representative know you are calling regarding BERDO
  - Be prepared to provide the same information as listed above.

Last Updated: 4/1/2014 34



Ezra McCarthy
Lead Analyst, C&I Program Strategy, MA

ezra.mccarthy@nationalgrid.com

or

BERDOSupport@nationalgrid.com

### Whole Building Energy Portal



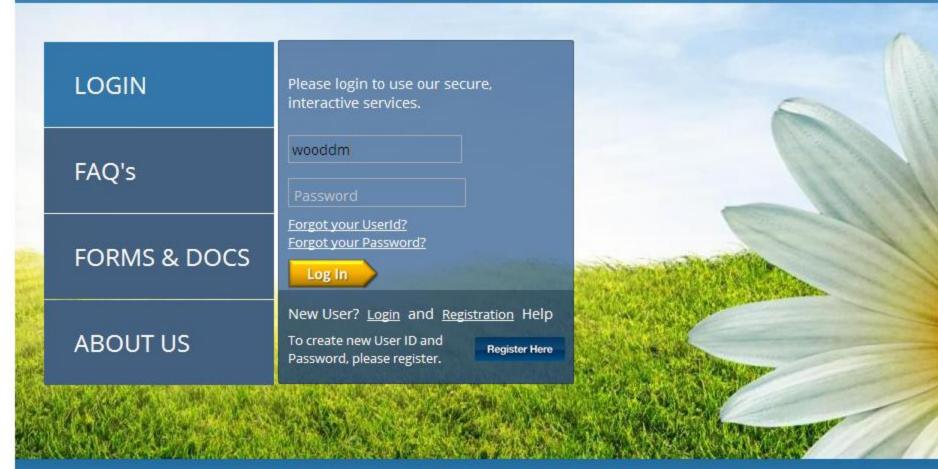
# Whole Building Energy Portal

- Web portal set up by NSTAR.
- Developed for building owners to more easily comply with city energy disclosure ordinances.
- Usage data provided for upload into EPAs Portfolio Manager

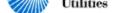




## Welcome to the Energy Reporting and Disclosure Portal



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Register By completing this registration process, you will establish a User ID and password that will provide you access to our services. Need more registration information? User ID Information First Name **Last Name** Confirm Email Email User ID (What is a User ID?) (3-20 characters) Password (What is password strength?) Confirm Password If you forget your password, we will use the following information to confirm your identity. Secret Question [Select a Question From the List] Secret Answer Terms and Conditions: □ I accept the Terms and Conditions These Terms and Conditions cover Web sites for the Northeast Utilities affiliated companies (referred to as "NU," "we" or "our"). These Web sites include www.cl-p.com, www.nu.com, www.psnh.com, www.transmissionnu.com, www.wmeco.com, and www.yankeegas.com. All information received by you from your use of our Web sites is in accordance with our Privacy Policy. Acceptance of Terms:

Register



### Energy Reporting and Disclosure Portal

Logo

Welcome, Dor

### Search Building Location Data









Fields marked with '\*' are Mandatory

#### Verification Information

Please have your NSTAR Account Number and Meter Number for this building location so we can verify you are the building owner or designee.

### Please Select your Location

Zip Code:\*

02139

Click for list of Zip Codes and Towns

Search Location

Reset

**View Existing Location** 

### Search Building Location Data



SEARCH

**VERIFY** 

3 APPROVAL

4 CONFIRM

Fields marked with '\*' are Mandatory

### Verification Information

Please have your NSTAR Account Number and Meter Number for this building location so we can verify you are the building owner or designee.

### Please Select your Location

Zip Code:\* 02139 Select a new Zip Code

City:\* CAMBRIDGE

Street Number:\*

Street Name:\* UNION ST

### **Usage Duration**

01/01/2013 Usage From Date:

Usage To Date: 12/31/2013

Get Apt/Suite Location

Reset

### **Energy Reporting and Disclosure Portal**

Logo

Welcome, Donr

### Search Building Location Data



### **Current Building Location**

Building Street Address: 1 UNION ST CAMBRIDGE MA 02139 Frequently Asked Questions

Total Number of Units Returned: 5

Apt/Suite No.	Address	
1R	1 UNION ST CAMBRIDGE MA 02139	Delete Location
2	1 UNION ST CAMBRIDGE MA 02139	Delete Location
3	1 UNION ST CAMBRIDGE MA 02139	Delete Location
PUBLIC	1 UNION ST CAMBRIDGE MA 02139	Delete Location
	1 UNION ST CAMBRIDGE MA 02139	Delete Location

Have you missed any Apartment/Suite in the above list for getting usage? Click Add Units to add more units for the current location.

**Add Units** 

Continue

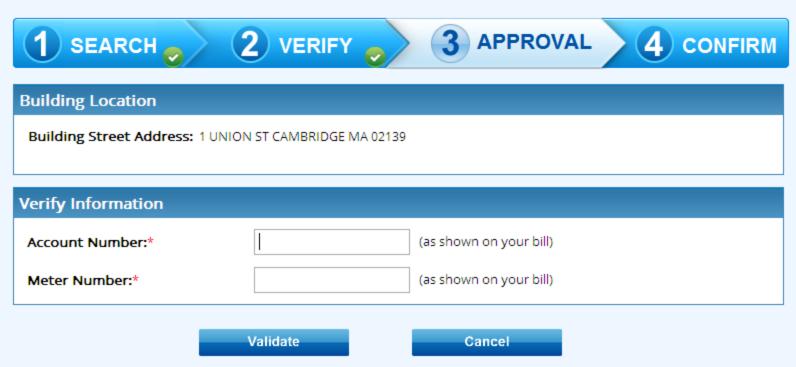
Logo



# Energy Reporting and Disclosure Portal

Welcome, Dor

### Search Building Location Data



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# **Exception Processing**

- Buildings that have 3 or less tenants or have a tenant with the majority of energy use in the building (>50%).
- Building owners that do not have a common meter in their buildings.
- The utilities have provided a joint form for both of these exceptions.



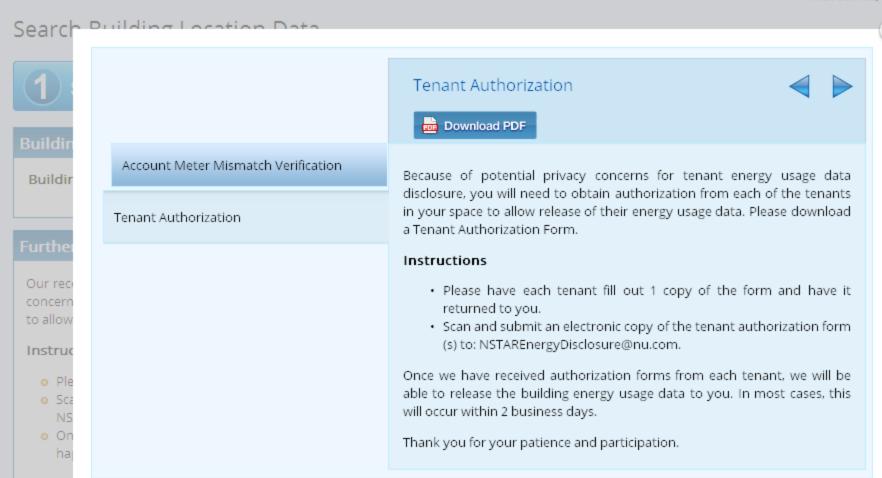
bearen bananig Location bata 3 APPROVAL 4 CONFIRM 2 VERIFY Building Street Address: 1 HMIONIST CAMPRINGE MA 02130 ₿ Download PDF We real from NS email ar Account Meter Mismatch Verification We require all building owners verify their ownership status for each building, even if you do not receive a monthly utility bill from NSTAR. Please download a Property Owner Verification Form. Fill out the information on If you Tenant Authorization the form, and email an electronic copy to NSTAREnergyDisclosure@nu.com. **NSTARE** In most cases, you will receive verification within the next 2 business days. Thank you for your patience and participation. o Aco Tel Please Thank y

Continue

Cancel

Please

Welcome, Dor



# **Exception Forms**

V1.3 2.19.14

### NSTAR and National Grid<sup>1</sup> Tenant Authorization to Release Energy Information Boston Building Energy Reporting Disclosure Ordinance

To promote energy efficiency, the Boston Building Energy Reporting Disclosure Ordinance (City of Boston Code, Ordinances, Chapter VII, Section 7-2.2) ("Ordinance") requires that commercial and readential building owners disclose the annual energy usage of their buildings to the Air Pollution Control Commission (Commission) for the previous calendar year. Under the Ordinance, building owners may request tenants of their buildings with separate utility meters to provide energy usage information or to authorize the tenant's utility to release this information to the building owner. The Ordinance requires the building owner to aggregate and report the building data and not disclose individual energy use data. The Ordinance requires the Commission to annually post energy use information for buildings (not individual tenants) on the City of Boston website by each October 1<sup>st</sup>, beginning 2014. Feating and the City of Boston website by each October 1<sup>st</sup>, beginning 2014.

Utility and Energy Supplier Information (check monthly utility bill for required information) Please fill out as applicable		
NSTAR Electric Company - Utility Account#:	National Grid - Utility Account #:	
NSTAR Electric Company - Utility Meter #:	National Grid - Utility Meter #:	

#### Utility Energy Information Release

ENERGY USAGE INFORMATION RELEASE – As the account holder or duly authorized agent of the account holder, I hereby authorize and give permission to the utilities named above to release account and energy usage information specific to the accounts listed above to the building owner or its representative or designee for the limited purpose of complying with the requirements of Boston Building Energy Reporting Disclosure Ordinance (City of Boston Code, Ordinances, Chapter VII), Section 7-2.2).

RELEASE PERIOD — This authorization covers the period starting a full calendar year before the date below through December 31 of the calendar year following the year I vacate the Utility Service Address below. I may revoke this authorization by written notice to the building owner and Customer Service department of the utilities named above.

As the account holder or duly authorized agent of the account holder, I hereby agree to release, indemnify and hold harmless the above-named utilities of which I am a customer, and their affiliates, employees, officers and agents from any and all liability, claims, demands, damages or expenses associated with the dissemination and use of such account and energy usage information and this authorization. An electronic copy of this authorization or electronic signature may be accepted with the same authorization state or a such as the companies. I have read the foregoing complete authorization form and fully understand the contents hereof, I represent that I am of legal age and have the right to contract in my own name. I hereby consent to the foregoing.

have the right to contract in my own name. I hereby consent	to the foregoing.
Utility Account Holder:	(As it appears on your bill)
Signature:	Date:
Printed Name:	
Email Address:	
Phone Number:	
Mailing Address:	
Utility Service Address (if different):	
Building Owner or Property Manager (if known): _	
**Please return the completed form with the sul	bject line "Tenant Authorization" to:
NSTAREnergyDisclosure@nu.com and/or	
BERDO Support@nationalgrid.com	
Thank You	



## NSTAR and National Grid<sup>1</sup> Property Owner Verification and Authorization Form Boston Building Energy Reporting Disclosure Ordinance

Dear Sir / Madam

I represent and warrant that

- I am the owner or the duly authorized representative of the owner of the property located at the Property Street Address set forth below ("Property");
- I agree to access the NSTAR Property Owner Energy Usage Database or National Grid Property Owner Energy Usage
  Database (as applicable) to obtain the historical energy usage of the Property for the sole purpose of satisfying the
  requirements of Boston's Building Energy Reporting and Disclosure Ordinance program as set forth in City of Boston
  Code, Ordinances, Chapter VII, Section 7-2.2 ("Ordinance").
- I agree to maintain the confidentiality of any tenant information including, without limitation, tenant utility account and
  energy usage information ("Tenant Information") accessed through the above mentioned databases and will not
  disclose such information to a third party except to the extent strictly required to comply with the Ordinance.

As the owner or the duly authorized representative of the owner of the Property, I hereby agree to release, indemnify and hold harmless the above-named utilities which provide service to the Property, and their affiliates, employees, officers and agents from any and all liability, claims, demands, damages or expenses arising from or associated with the dissemination and/or use of the Tenant Information and/or this authorization form. An electronic copy of this completed authorization form or electronic signature may be accepted with the same authority as the originature may be accepted with the same authority as the originate.

I have read the foregoing complete authorization form and fully understand the contents hereof. I represent that I am of legal age and have the right to contract in my own name. I hereby consent to the foregoing.

and have the right to contract in my own mante. Thereby consent to the foregoing.						
Building Owner Information						
Building Owner: Authorized Representative (if applicable):						
Signature:Date:						
Printed Name and Title:						
Signatory's email address:						
Telephone number:						
Property Street Address:						
Please return the completed form with the subject line "Owner Verification" to your utility:						
NSTAREnergyDisclosure@nu.com; and/or						
BERDOSupport@nationalgrid.com						
Thank You						

<sup>1</sup> [Boston Gas Company] d/b/a National Grid Property Owner Verification Form

# Uploading to Portfolio Manager

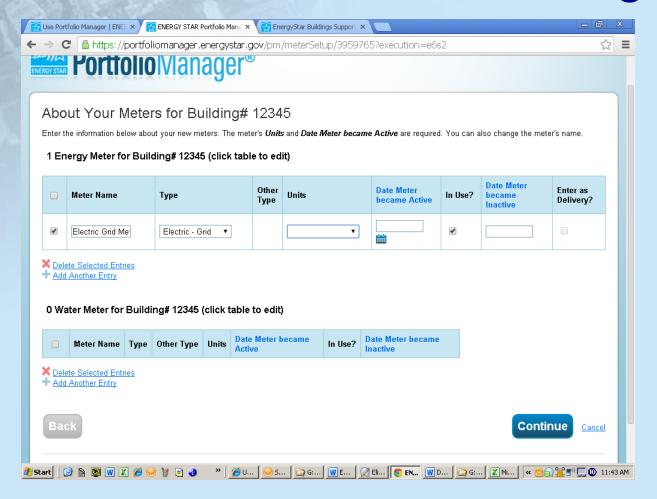


# Download from Web Portal

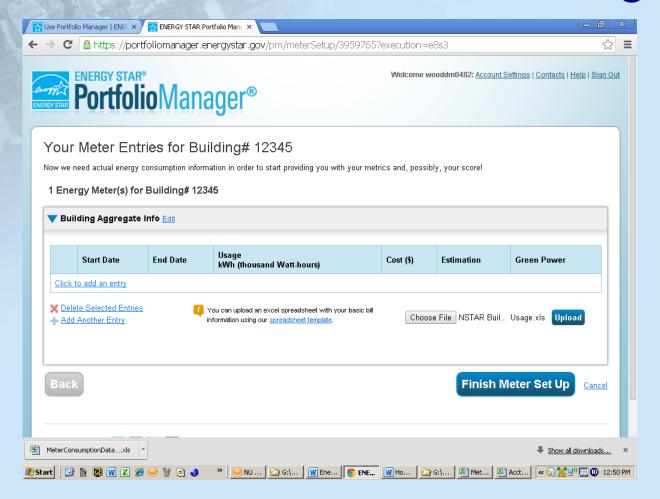
Data file (.xls format)

Start Date	End Date	Usage	Cost	<b>Estimated Value</b>
1/1/2013	1/31/2013	5600		FALSE
2/1/2013	2/28/2013	5570		FALSE
3/1/2013	3/31/2013	4900		FALSE
4/1/2013	4/30/2013	4700		FALSE
5/1/2013	5/31/2013	4029		FALSE
6/1/2013	6/30/2013	3900		FALSE
7/1/2013	7/31/2013	4502		FALSE
8/1/2013	8/31/2013	5000		FALSE
9/1/2013	9/30/2013	4100		FALSE
10/1/2013	10/31/2013	3800		FALSE
11/1/2013	11/30/2013	3925		FALSE
12/1/2013	12/31/2013	4660		FALSE

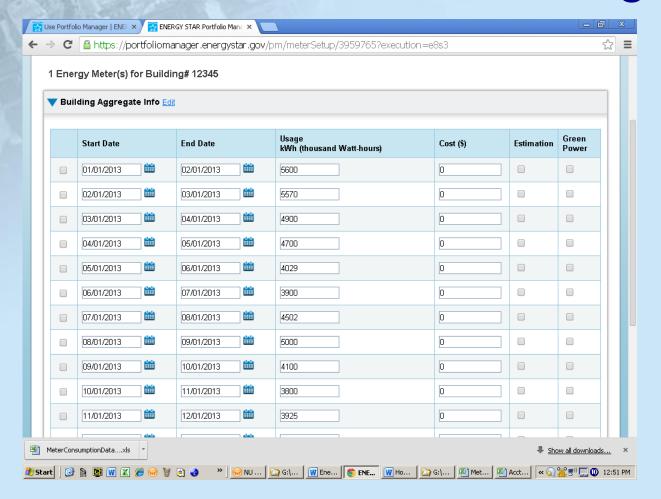




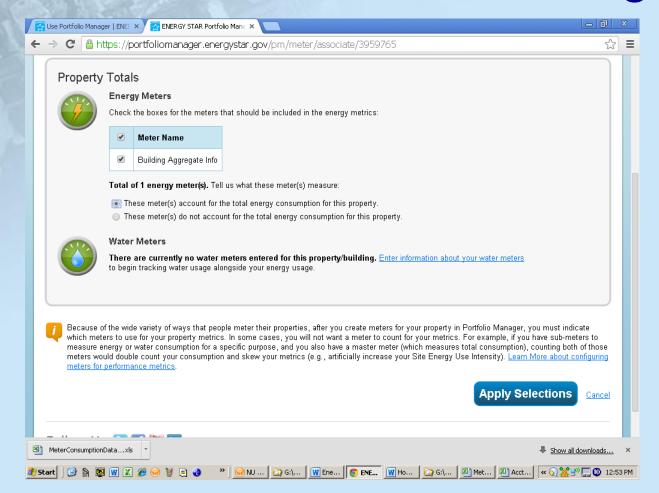














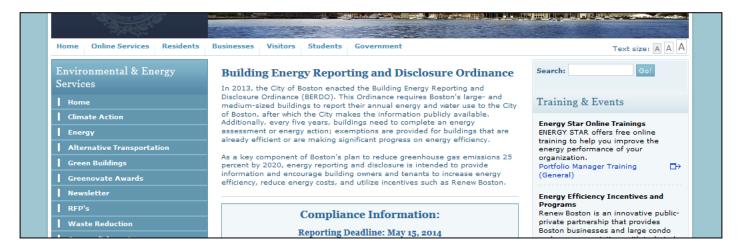
James Cater
Renew Boston Utility Program Liaison
Northeast Utilities
james.cater@nu.com



- Link posted on City's website and within How-To Guide
- Clicking on link imports the reporting template into your Portfolio Manager account
- Generate, preview, and send your report through Portfolio Manager



## Boston.gov/eeos/reporting



Reporting Template:Once all required data have been entered into Portfolio
Manager, this Boston-specific reporting template will enable building owners to
generate, preview, and submit their reports. You wil be required to log into the
Portfolio Manager in order to use this template.



#### Respond to Data Request: Boston Energy Reporting Template for Calendar Year 2013 Data

from City of Boston Environment Department (City of Boston)

#### About this Data Request

Data Requested By: City of Boston Environment Department

#### Instructions:

This is the reporting template for submitting your energy and water report to the City of Boston, as required by the Building Energy Reporting and Disclosure Ordinance. Non-residential buildings over 50,000 square feet must submit a report on their 2013 energy and water use by May 15, 2014.

Please make sure all of your data is entered prior to submission (this reporting template is the last step in Portfolio Manager). A step-by-step guide to obtaining and entering data is available at www.boston.gov/environmentalandenergy/reporting/.

#### Make sure you've completed all of the following steps in Portfolio Manager:

- Added your building and its use details.
- Entered your energy and water use data.
- Added any contextual information in the "Property Notes" box.
- In the "Unique Identifiers (IDs)" box, selected "Boston Energy Reporting ID" and entered your Assessing Parcel ID.

#### When you are ready to submit your report:

- 1. In the "About Your Response" box below, select "myself," or "someone else" on whose behalf you are submitting the report.
- 2. Choose the properties to report.
- 3. Click "Generate Response Preview." This produces your energy and water report and returns you to the main "Reporting" page, where your report will be highlighted in green. To preview your report, use the dropdown box under "Action" and select "Download Preview in Excel."
- 4. To submit your report to the City of Boston, use the Action dropdown box and select "Send Response."
- 5. Sign the response electronically and click "E-Sign Response." Then, click "Send

This completes your 2014 reporting requirements

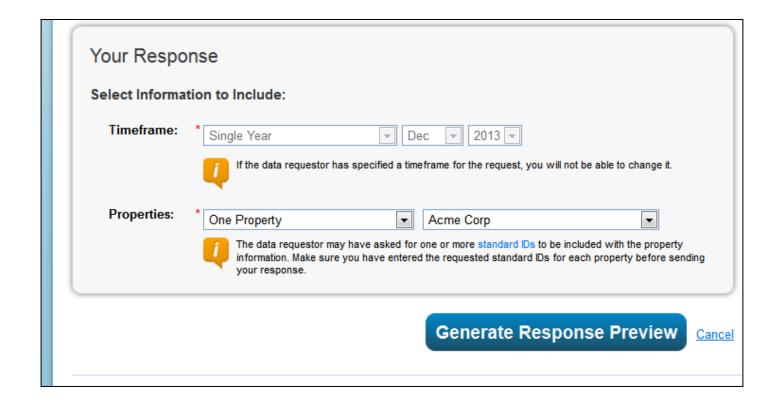


#### Responding to Data Requests

You are viewing this screen because someone has asked you to provide data to them in the form of a data request. To respond, simply fill out the information on this screen and select what properties you wish to include (some decisions may have been made by the data requestor.)



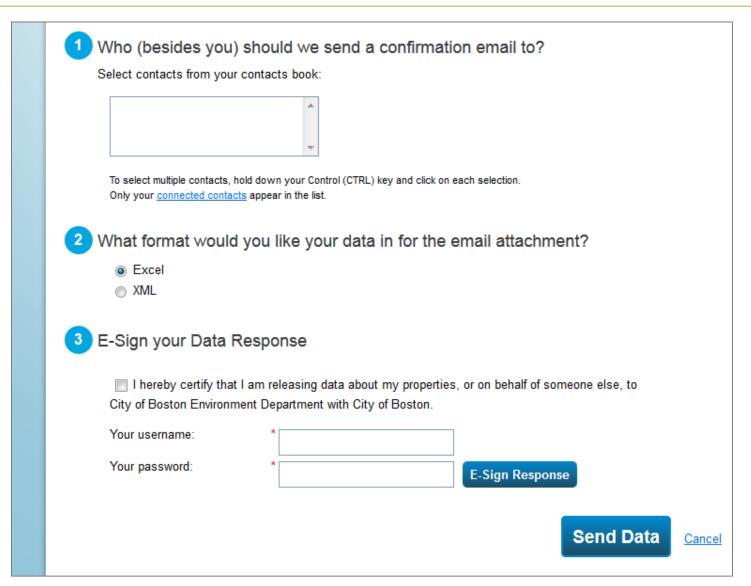














# **Presentation Panel**

## **Carl Spector**

Director of Climate & Environmental Planning, City of Boston

## **Cynthia Veit**

Environmental Scientist, Energy and Climate Unit, EPA Region 1

### **James Cater**

Renew Boston Utility Program Liaison, NSTAR

## **Ezra McCarthy**

Lead Analyst, C&I Program Strategy, National Grid

### Nikhil Nadkarni

Climate and Buildings Program Manager, City of Boston

### Al Scaramelli

Managing Director, Beacon Capital Partners LLC