

Central Trash/Recycling Pilot Program for WSHQ



Long-Term Vision



Powering our plants with 100% renewable energy



Using 100% renewable materials or recyclate for all our products and packaging



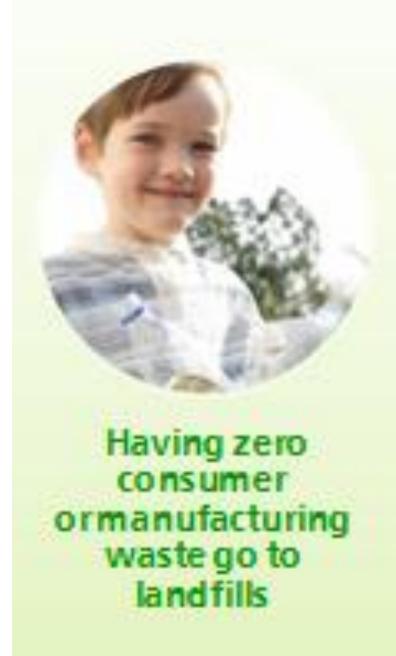
Having zero consumer or manufacturing waste go to landfills



Designing products that delight consumers while maximizing the conservation of resources

goZerowaste place

Centralized Trash/Recycling is being implemented at P&G sites globally as part of our sustainability efforts and P&G's commitment to goZercwaste



Who Else is Doing This?

- 21 **P&G** sites globally
- Harvard Public Health
- Google in the UK
- Portland Public Schools
- Government of Ontario
- Boston Properties



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- The good news is our site beneficially reuses 99.7% of its solid waste!
 - Our trash is incinerated for energy recovery
 - We recycle/compost over 90% of the waste generated
- But recycling/composting is a better use of our waste than incineration for energy
 - Our office recycling (vs plant) is estimated to be less than 90%

P&G pilot data shows With Individual Trashcans, People Tend to Recycle Less

Examples of "trash" found nightly in our individual trashcans:

- Banana peels, apple cores, WSHQ café take-out containers, WSHQ café hot/cold cups (composting is the better choice)
- Empty soda cans, water bottles, yogurt containers (recycling is the better choice)
- Documents on white paper (recycling is the better choice)
- Plastic food wrappers, Styrofoam cups (yes, this is really trash)







goZerowaste MSHQ Place Pilots

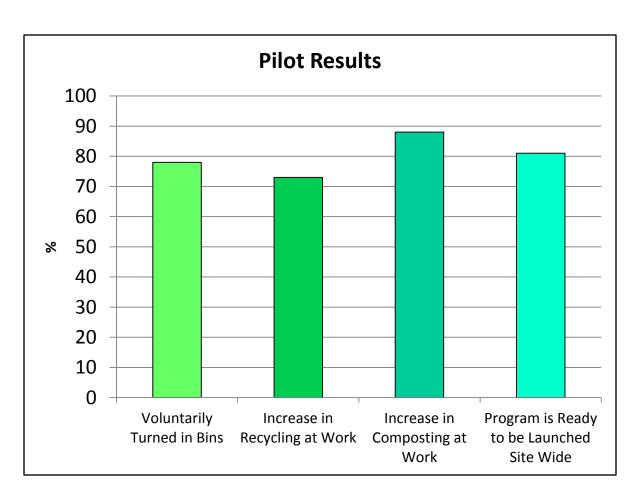
- Sample size: ~319 employees
- o Pilot Floors: 8
- Created centralized stations
 - Makes recycling/composting just as easy as throwing something out!
- Engaged Floor Champion & Leadership
- Requested individual bin turn in
 - Received certificate
 - Entry into raffle Pats Tickets







~ 80% of respondents feel the program is ready to be launched site wide...



Pros:

"Nice job! I thought it would be inconvenient without a trash can in my cubical, but it really isn't."

"Feeling of doing the right thing; positive contribution to the environment and P&G's PVP"

Cons:

"I personally feel this is a productivity drain...I believe the productivity less outweighs the environmental gain."

"Let people keep their trash cans - encourage them to use the central composting."

Sample size: ~319 employees on Pilot Floors 118 completed survey



Expand program site wide....



Site Wide Program

- Optional participation
- Create engagement/buy in



Keys to Success:

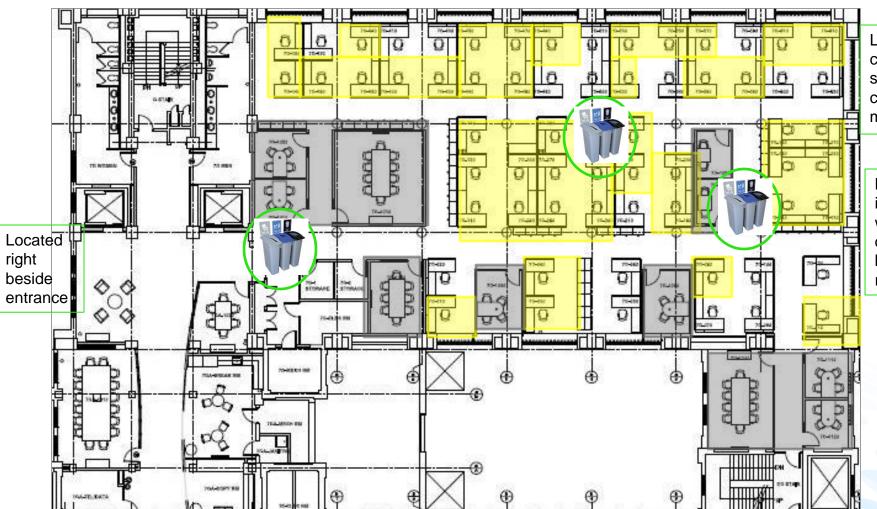
- Leadership Support
- Strong Floor Champions



Rollout

- Site Wide Communications
- •Staged approach over ~4 months, starting Feb '12

6G goZercwaste place



Located in cubicle space with coffee maker

Located in walkway outside huddle rooms